

Technology Advancement for Global Digital Product Library



INDUSTRY

Retail

ORGANIZATION

Wilson Sporting Goods

THE CHALLENGE

- Multiple copies of assets
- Unable to identify which version is the final copy

THE SOLUTION

Xinet

KEY BENEFITS

- Marketing team can now search for assets more efficiently
- Creative services staff enjoys improved workflow
- Upload files safely without bothering with cumbersome FTP sites
- Users can create different versions of assets for different projects

Overview

An iconic brand in the sports world, Wilson Sporting Goods has been one of the leading manufacturers and distributors of sporting equipment for almost a century. Providing athletic gear for sports like tennis, golf, baseball and American football, Wilson has earned a worldwide reputation for its exceptional products, designed to increase player performance.

Wilson is backed by some of the world's most respected athletes, including Jorge Posada of the New York Yankees, Serena Williams, and Roger Federer, and has partnerships with the NFL, MLB, US Open, and NCAA, among others. Headquartered in Chicago, in the United States, Wilson has a presence in more than 100 countries and employs over 1,600 people globally.

Challenge

Before Xinet, determining which file was the current version proved difficult because multiple copies could be found on local desktops, external drives and servers.

Why Xinet

With thousands of products and a constantly updating product line, the company's limited digital asset management system wasn't able to keep up with their production needs and rapid asset growth. David Barron, Manager of Creative Technology at Wilson, was brought in to help launch Xinet. Because Barron works closely with the Wilson Creative Services and IT departments, he understands the unique needs and concerns on all sides—the marketing, creative and production staff, and the IT team. With Xinet, the company wanted to better utilize their server space, eliminate errors and confusion about asset availability, and make it easier for users to find and update images.



Robust Workflow Automation Saves Time

Now users work and link directly from Wilson's digital library. "Since launching Xinet, we are quickly rolling it out to our staff so that they can easily access our digital library. Wilson's marketing team is utilizing the Xinet system to search for assets more efficiently. The creative services people are using it to improve workflow and to find the assets used in ads and catalogs. Our prepress vendor, Color4, which is an outside resource, is using it daily to get new photos from our internal photographer and to give us the retouched images. And since Wilson is hosting global assets, we are starting to register users in our worldwide offices, and dealers in Europe, Asia, the Middle East, China, Australia—everywhere that Wilson is—will be able to directly access the images in our library," said Barron.

In addition, because Xinet supports Adobe® XMP metadata, most of the metadata fields write back to the file directly. Having embedded metadata means that the file can be easily tracked—even when the file has been re-saved or the file name has changed.

Many of the tools in Xinet have not only helped Wilson better maintain their assets, but have also helped to automate production and workflow. Interactive PDF provides access to the native source files for any image in a WebNative-generated PDF, which becomes increasingly valuable with Wilson's image intensive catalogs. Simply clicking on an image on the PDF page accesses the asset and makes it available for immediate download. With Uploader, the prepress vendor can upload files safely and directly to Wilson without bothering with a cumbersome FTP site.

"Additionally, Custom Image Order has been a miracle. Users can create different versions of the assets in our library for different projects—such as Powerpoint presentations, websites, and so on—and they can create them easily and quickly with this tool. People are downloading images directly to their desktop in mere seconds. For example, they can download PNG files with transparency from clipping path EPS files, which they used to do manually. That is saving untold amounts of time," said Barron.

He added, "Wilson's original intent with purchasing Xinet was to be able to efficiently share out files, but the fact that we also have benefited from workflow automation and production capabilities has been a huge bonus."

"Because we are linking to the high-res image found in the library, we've eliminated multiple file duplication. Users know exactly where to place and find the new images for their materials. If they're linking to the library, they're linking to the most up-to-date version of that file. We are now more confident that the correct images are being used to create all marketing materials."

David Barron
Manager of Creative Technology
Wilson

ABOUT NORTH PLAINS

North Plains is recognized as the world leader in helping companies effectively leverage their visual media including images, graphics, videos, presentations, 3D designs and others to maximize market success. Providing a complete array of products, services, and solutions, North Plains is uniquely positioned to help corporate marketers, advertisers, content creators, and publishers to be more agile throughout the creative marketing lifecycle, from the creative development process to the management and distribution of marketing and brand communications. Customers can maintain control of their visual assets and support processes globally, while improving collaboration and efficiency.

Since 1994, North Plains has helped its customers stay ahead of their rapidly changing marketing needs by expanding and evolving its suite of offerings to include Digital Asset Management (DAM), Marketing Resources Management (MRM), Creative Workflow and more. With offices in Canada, USA and Europe, North Plains counts many of the world's leading companies and brands among its 1,400+ clients and 1,000,000+ users.

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